



COMMISSIONER
Adelaide Horn

June 11, 2007

To: Community Services Providers

Subject: Information Letter No. 07-53
Integrated Care Management (ICM) Program – Evercare "Fax Blast"

The purpose of this letter is to provide you with information related to a notice that the Integrated Care Management (ICM) contractor, Evercare, L.L.C. (Evercare) sent to potential long term services and supports (LTSS) providers with respect to its liability insurance requirements. This letter also provides clarification of Evercare's Medicare certification requirements.

Background

During initial efforts to contact potential LTSS providers, Evercare stated that these providers would have to submit proof of liability insurance in order to meet Evercare's ICM contracting and credentialing requirements. In addition, Evercare also required certain LTSS providers to provide proof of Medicare certification.

Evercare ICM Contracting and Credentialing Requirements

Liability Insurance

Upon clarification provided by the Texas Health and Human Services Commission (HHSC), Evercare developed a "fax blast" document outlining its contracting and credentialing requirements with respect to liability insurance. Evercare's liability insurance requirements for LTSS providers in the ICM program will mirror existing DADS requirements. DADS does not require any additional liability insurance coverage beyond that required by the State of Texas for certain licenses, therefore, providers will not be required to obtain any additional liability insurance coverage in order to contract with Evercare to provide LTSS in the ICM Program

Please note that due to the delay in implementation of ICM, the deadline communicated in the fax blast for Evercare to receive contracting and credentialing packages for inclusion in the first provider directory has changed. Potential providers now have until **June 15, 2007** to submit contracting and credentialing packages to Evercare.

Medicare Certification

Home and community support services agencies (HCSSAs) who plan to provide LTSS services to ICM participants must be licensed by DADS for the scope of services they intend to provide. HCSSAs may provide the full range of LTSS services under the “Licensed Home Health Services” (LHHS)” category of licensure. Medicare certification is not required for ICM participation as an LTSS service provider.

If you have questions regarding Evercare’s contracting and credentialing process or would like to receive a contracting and credentialing package, please call Evercare LTSS Provider Relations at 1-972-866-1696.

ICM Contact Information

For more information about the ICM program, please refer to the following HHSC and DADS websites:

HHSC: <http://www.hhsc.state.tx.us/medicaid/IntegratedCareManagement.html>

DADS: <http://www.dads.state.tx.us/providers/icm/index.cfm>

If you have general questions about the LTSS components of the ICM project, please contact Lena Brown-Owens via e-mail at lena.brownowens@dads.state.tx.us or via telephone at 512-438-5609.

Sincerely,

[signature on file]

Barry C. Waller
Assistant Commissioner
Provider Services

[signature on file]

Gary Jessee
Assistant Commissioner
Access and Intake

BCW/WGJ:ss