



COMMISSIONER  
Chris Traylor

June 28, 2010

To: All Community Services Contractors

Subject: Information Letter No. 10-88  
Hospice Managed Care

The purpose of this letter is to clarify hospice enrollment procedures for Texas Medicaid clients enrolled in the Medicaid Managed Care STAR+PLUS Program. The enrollment process has been updated to prevent the automatic disenrollment of STAR+PLUS clients when electing hospice services.

The procedure for enrolling clients to receive Texas Medicaid hospice services is now the same for all Medicaid clients regardless of their Medicaid coverage. Hospice providers must submit the Department of Aging and Disability Services (DADS) Form 3071, Recipient Election/Cancellation/Discharge Notice, and Form 3074, Physician Certification of Terminal Illness through the Texas Medicaid and Healthcare Partnership (TMHP) web portal in order to initiate enrollment.

To be eligible to elect hospice care under Medicaid, an individual must be certified as Medicaid eligible, must be certified as being terminally ill in accordance with Title 40 of the Texas Administrative Code, Chapter §30.14, and must have an identified need documented on the comprehensive assessment for one or more of the following:

- Medical care
- Skilled nursing care related to the management of pain and symptom control
- Medical social services or
- Emotional or spiritual care.

If a client has dual eligibility under Medicare and Medicaid, he/she must elect the hospice benefit under both programs.

Please let us know if you have any questions or need additional information. Pam Lovell, R.N., serves as the lead staff on this matter and can be reached by phone at (512) 438-3519 or email at [Pam.lovell@dads.state.tx.us](mailto:Pam.lovell@dads.state.tx.us).

Sincerely,

*[signature on file]*

Carol Sloan  
Regional and Local Services Section Manager