



Long-Term Care Regulatory Provider Letter

Number: PL 19-08 (Replaces PL 16-15)
Title: Trauma-informed Care (TIC) Training
Provider Types: Intermediate Care Facilities for Individuals with an Intellectual Disability or Related Conditions (ICF/IID)
Date Issued: May 2, 2019

1.0 Subject and Purpose

Texas Health and Human Services Commission (HHSC) is issuing this provider letter to inform providers of changes to the [Mental Health Wellness for Individuals with Intellectual and Developmental Disabilities](#) (MHW-IDD) website¹ where TIC training is accessed. This provider letter replaces PL 16-15.

2.0 Policy Details & Provider Responsibilities

HHSC made changes to the MHW-IDD website where TIC training is accessed. To access training, a person must log in and create an account.

- To set up a new account, select a username (valid email address) and password. First and last names and a zip code are also required.
- After setting up an account and logging in, a person can start, pause or stop a module at any time, then log in later to resume the module.

2.1 Purchasing Continuing Education Modules

An option to purchase modules that provide continuing education credits has also been added, including online payment options. All modules are still available free of charge for people not seeking continuing education credits.

3.0 Background/History

TIC training is required by [Texas Administrative Code, Title 26, §551.44](#) for an ICF/IID employee hired on or after May 1, 2016, whose duties require the employee to work directly with a resident.

¹ <http://training.mhw-idd.uthscsa.edu/>

4.0 Attachments

None

5.0 Contact Information

If you have any questions or concerns about accessing the training course, please contact the Help Desk by email at mhwidd@uthscsa.edu or by telephone at (210) 567-5530. If you have any questions about this letter, please contact the Policy, Rules and Training Section by email at PolicyRulesTraining@hhsc.state.tx.us or call (512) 438-3161.

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David Kostroun
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