Long-Term Care Regulatory Provider Letter

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<th>Number:</th>
<th>PL 19-22 (replaces PL 16-03)</th>
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<tr>
<td>Title:</td>
<td>Mandatory Reporting of Outcome and Assessment Information Set (OASIS) Data</td>
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<td>Provider Types:</td>
<td>Home and Community Support Services Agency (HCSSAs)</td>
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<td>Date Issued:</td>
<td>September 25, 2019</td>
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1.0 Subject and Purpose

The Texas Health and Human Services Commission (HHSC) is reissuing this letter as a reminder to licensed and Medicare-certified home health agencies (L&CHH) and licensed home health agencies seeking Medicare certification that the Centers for Medicare & Medicaid Services (CMS), in accordance with Code of Federal Regulations, Title 42, Chapter IV, Subchapter G, Part 484, requires collection and reporting of OASIS data on all adult, non-maternity Medicare and Medicaid patients (18 years and older) who receive skilled care services.

2.0 Policy Details & Provider Responsibilities

OASIS is a data set tool designed to measure outcomes for patients receiving home health services. Comprehensive and OASIS assessment reporting requirements apply to any L&CHH required to meet the Medicare Conditions of Participation (CoPs), whether it is paid under:

- Medicare or Medicaid traditional plan,
- Medicare or Medicaid Managed care,
- Medicare or Medicaid Advantage plan, or a
- Medicaid waiver or Texas State plan program.

Providers must transmit OASIS data within 30 days of completing any required OASIS assessment. All encoded data must accurately reflect the patient’s status at the time of the assessment.
As authorized by CMS, HHSC may conduct both offsite and onsite monitoring to determine compliance with OASIS CoPs when an L&CHH has an absence of regularly reported OASIS data. Long-term Care Regulatory HCSSA OASIS Education Coordinators assist with enforcement of OASIS CoPs through offsite monitoring. While the goal is to bring an L&CHH into compliance with the regulations during offsite monitoring, non-compliance may lead to a more formal compliance review process and onsite surveys. Non-compliance with the CoPs, including OASIS requirements, may result in citations at the standard and condition levels.

The OASIS Education Coordinators may request an L&CHH to submit a plan of correction in response to a statement of deficiencies citing non-compliance with OASIS requirements. An L&CHH that fails to correct OASIS non-compliance or to respond to requests made by HHSC could be subject to federal sanctions or termination of the L&CHH provider agreement with CMS under the Medicare program. A HCSSA could be subject to state enforcement action for non-compliance as well.

The OASIS Help Desk assists with OASIS questions or problems. If you need assistance, please call the OASIS Help Desk at (833) 769-1945 or email oasis.help@hhsc.state.tx.us.

CMS also provides online access to technical support and answers to frequently-asked questions on the QIES Technical Support Office Website.

3.0 Background/History

For comprehensive guidance on the OASIS requirements, refer to:
- State Operations Manual (SOM), Chapter 2 (rev 10/17/18), Section 2202: §2202.3, §2202.4, §2202.8
- Code of Federal Regulations, Title 42, Chapter IV, Subchapter G, Part 484, §484.45

4.0 Contact Information

If you have any questions about this letter, please contact the Policy, Rules and Training Section by email at PolicyRulesTraining@hhsc.state.tx.us or call (512) 438-3161.